



Prop.#	Date	Time	Tenant Name	Tenant Company	Telephone #	Issue	Dispatched	Comments	Via e-mail	Initials
75808	8/6/08	7:42	Vicki Quint	Old Republic Risk @ Deer Creek	262-797-3401	none of the elevators workin in bldg; elevator on far right is stuck open on doby fl. employee waiting in car to being work because stairs are not an option for her.	Mark G. / cc to John R. Mark G. / cc to Kevin	said it was only one that wasn't working; he rode all the elevators and they seem to be working fine. E-mailed update to Vicki Q.	email	vg
75808	8/6/08	8:19	John Boettcher	Travelers	262-797-3028	Needs to Mark about bugs	John R. Kevin	forwarded email to Mark	email	jm ck
75808	8/6/08	9:33	Sara Polivka	Froedtent @ 400 WP	414-777-0968	A/c in finance dept too warm	John R. Kevin	sent to email	email	ck
75808	8/6/08	9:35	Sara Polivka	Froedtent @ 400 WP	414-777-0036	lights out over Sandy Stewarts desk. 1st floor Patient Financial Services	John R. Kevin	KN called Schindler; 10:05 UPDATE they're still working in the fuse room (on site); will advise Kevin (& advise me) when it's fixed; emailed Sara info. 4:35 UPDATE: Kevin says they took control box to fix @ shop. Should be fixed sometime 8/7 emailed Sara.	phone	vg
75808	8/6/08	9:40	Sara Polivka	Froedtent @ 400 WP	414-777-5010	CONTINUATION OF 8/4 curiosus to know for sure if 2nd fl elevator is definitely fixed; she doesn't see sign on elevator that it's being repaired but she hasn't heard it move since 8/4.	John R. Kevin N.	sent to email	email	ck
75808	8/6/08	9:48	Joyce Washington	Travelers	262-797-3021	remove Takeishi Yamaguchi from card #01880 not an employee now	John R. Kevin	sent to email	email	ck
75808	8/6/08	10:36	Vicki Quint	Old Republic	262-797-0400	change Mary Govan #1934 to 247 access	John R. Mark G. / cc to John R. Gary	sent to email	email	ck
75808	8/6/08	12:28	Liz Dietz	Vrakas/Blum @ Deer Creek	262-785-8764	80 degrees in Party Hein's section--too hot	John R. Gary	sent to email	email	ck
75808	8/6/08	1:40	Walter	Sedgwick	262-797-0400	blind broken, replace/fix	John R. Kevin	sent to email	email	ck
75808	8/6/08	12:28	Liz Dietz	Vrakas/Blum @ Deer Creek	262-797-0400	80 degrees by Party Hein's area.	John R. Kevin	sent to email	email	vg
75808	8/9/08	2:40	Rita Norek	Satell	262-797-2324	An office is too hot - KN will stop first thing tomorrow am please replace recessed light in 1st fl ladies room south when you get the chance.	John R. Kevin N.	sent to email to Kevin	email	jm
75808	8/6/08	2:40	Laissa	Metavante	262-789-2777	MDC Financial office #5 is too hot	John R. Kevin N.	enailed to Kevin	phone	vg
75808	8/6/08	2:48	Sara Sommerfeld	Velocity	262-754-4949	water cooler leaked over night	John R. Kevin N.	vents opened up all the way. Update: 8-13 readjusted zone again. GY forwarded message to Kevin	email	ck
75808	8/7/08	9:30	Ken Lenser	Old Republic	262-797-0400	assign Bill Nicodemus #16525-6/6	John R. Kevin	sent to email	email	jm
75808	8/7/08	9:33	Vicki Quint	Old Republic	262-797-2260	assign Shaw McCaigie #4078 6/6	John R. Kevin	sent to email	email	ck
75808	8/7/08	9:40	Vicki Quint	Satell	262-780-7509	this week; request we remove it asap.	John R. Kevin	sent to email	email	ck
75808	8/7/08	11:55	Officer Mike Struck	Police department	262-780-7509	Report # 108-1406	John R. Kevin	sent to email	email	vg
75808	8/7/08	2:06	Kathy Black	OSI	262-780-7509	lights out in 3rd floor lunch room No Hurry	John R. Kevin	sent to email	email	ck
75808	8/7/08	3:02	Sara Polivka	Froedtent @ 400 WP	414-777-5010	yesterday someone apparent went home due to allergies saying it was from all the dust atop of the cubes and tipper doors.	John R. Kevin	sent to email to Paul Killion, should be doing that regularly	email	ck
75808	8/7/08	8:08	(it was really 8:05 but 8:08 looks cool on	Metavante Audubon	262-780-3995	there is a noise coming from the ceiling; wants to talk to Kevin to find out if it's their responsibility or ours.	John R. Kevin	enailed Kevin 9:38 UPDATE Grunau has been called. Sent to blackberry	phone	vg
75808	8/8/08	8:08	8/8/08	Ken Henderson	414-815-2424	2 trouble alarms regarding power supply failure	John R. Kevin	John R. Kevin	phone	ck
75808	8/8/08	8:15	8/8/08	Milwaukee Alarm	608-798-5605	box tamper alarm, someone opened control panel	John R. Kevin	John R. Kevin	phone	ck
75808	8/8/08	8:20	8/8/08	Milwaukee Alarm	414-777-0968	workers were making very loud, disruptive noise outside	John R. Kevin	John R. Kevin	phone	vg
75808	8/8/08	9:56	Shelly	lawyers for Travelers	262-780-3995	their windows they're gone now but wants to know if they're coming back?	John R. Kevin	John R. Kevin	phone	ck
75808	8/8/08	10:47	Michelle Gagnon	Allstate	262-898-7300	very hot in there, can feel heat coming out of vents	John R. Kevin	John R. Kevin	phone	vg
75808	8/8/08	11:53	Carol Bombinski	Froedtent @ 400 WP	262-797-3515	need a key for a '1st floor office. Her master key doesn't work	John R. Kevin	John R. Kevin	phone	ck
75808	8/8/08	12:10	Milwaukee Alarm	1 Mayfair Place	x103	request for someone to change the burnt out light in the far right office of business.	John R. Kevin	John R. Kevin	phone	vg
75808	8/8/08	1:49	Sharon Sloan	Bode Financial Group Racine	262-797-3515	emergency exit door doesn't open. & rear section has wet tiles, condensation from A/C?	John R. Kevin	John R. Kevin	phone	ck
75808	8/8/08	2:15	Scott Allen	Shorewest @ New Berlin Plaza	262-797-3515	Southern most door to the rear of office emergency exit door does not open; ALSO continue wet ceiling tiles in rear section of office continue.	John R. Kevin	John R. Kevin	phone	vg
137	8/8/08	2:24	Scott Allen	Shorewest @ New Berlin Plaza	x103	Joe will take care of Mon; if prob for tenant, he'll go Sat; VC emailed tenant if that's ok. 4:08 UPDATE Scott Allen says Mon fire, 8/11 UPDATE: Joe calling Bonfire 8/13 UPDATE door handle replaced; roofers patched/repainted tears in membrane.	John R. Kevin	John R. Kevin	email	vg

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375	8/8/08	2:28	Sara Polivka	Froedert @ 400 WP	414-777-5010	weird problem w/elevator: when you press the 2nd floor it goes to 2nd fl but button inside elevator cab that's it for 3rd fl. It's confusing people.				vg
345	8/8/08	4:08	Christopher Neatherton	Cricket Communications	847-315-9528	left a note for the cleaners earlier in the week, soap dispensers are still empty	Kevin N. Christy			ck
334	8/10/08	8:51	Sylvannah	Womens Super Fitness	414-383-4544	left her a key for cleaning people to come in @ 8am, showed @ 12. What is key for? Please call	Joe	Im for Tom, pager not in service. 8:54 & 9:19, Divd Joe 9:58 sent to email. Update: 8/11 John took another look w/ Tammy, no noise. Usually its thing in AM. Have looked periodically through month w/ no results. 8/12 JR sat for 45 min w/ no noise. 8/13 JR checked in am, no noise.	Buzz	ck
308	8/11/08	8:37	Vicki Quint	Old Republic		Light is still buzzing over Tammy Knight. 1st request 7-2, can it get fixed?	John R. Dean	jamie sent memo to all tenants to inform. Update: 9:46 Trover solutions informed elevators are fixed.	email	ck
376	8/11/08	8:40	Jobel	Metavante		Dawn Klenke, 1st floor cubicles W/178 redirect air vent so it doesn't blow directly on her	Joe Jamie		phone	ck
344	8/11/08	8:40	Joe R.	Maplewood		2 Elevators down, called Otis already				
335	8/11/08	9:11	Eric Crubaugh	Unitrin	800-242-8808 x6310	employee Meredith Rosa card #1324 tried to get into bldg Sunday but couldn't; please verify status. 9:15 UPDATE: Eric says he Group 5 has access M-Sun 5a-11p. Wants us to sync our system to match theirs.	Vicki G.	verified she has Group 5, access which is M-F 5a-10p; Sat 6a-5p NO SUNDAY ACCESS; 9:43 UPDATE: I advised Eric what I show for each Group & asked him to confirm; whatever changes he has'll change in system. Didn't remind him that we had similar discussion in May but he didn't dispute what I had for each group.	email	vg
3/2	8/11/08	10:50	Nancy Essers	HQ, (suite M upstairs)	262-789-2777	No lights switch in big office section of Suite M upstairs, please turn off the overhead lights	Mark	will go over there in a little bit	email	ck
324	8/11/08	10:54	Vicki	Old Republic		John to touch base with Val Ryjkowski on 4th floor by 1pm today. She's trying to coordinate his time w/ electrician (left vm on Catty O's phone) front door is out of alignment. 2:04 UPDATE: Rita says Wed dr. sees patients; can they make it Thurs?	John	John tried to see her Thurs, Fri, and this AM. Ck asking Vicki for a # to call Val. 12:05 John met Val. VG spoke w/ Joe called Lurie Glass; they'll be out there on Thursday 8/14. Rita appreciates the change.	email	vg
307	8/11/08	12:20	Rita Dailey	Herslof's @ New Berlin Plaza	262-786-8860	1st floor ladies room has toilet that is leaking. 1st stall	Joe R. Dean	sent to email. Update: could not find a leak. Sent to metavante	email	ck
306	8/11/08	2:20	LeRisa	Metavante	800-236-3282	W/124 has a strong constant flow of air blowing on Renee Power/funciton box is loose and making a lot of noise.	Dean	sent to email. MW replied to Steve @ 1:33: Fielder Construction to complete siding	phone	vg
306	8/11/08	3:36	Ward	Old Republic	800-236-3282	Near W/178 Dawn Klenke	John R.	repairs above windows. Siding repairs scheduled week of 8/25; cluster fly treatment @ all Pinnacles properties on Sat 8/16; we do NOT notify tenants as this is being done on a weekend.	email	ck
308	8/11/08	3:39	Ward Vicki Quint	Metavante	800-236-3282	Waiberts. Typing corner near MaryYou	Mark G. / cc to John R.	MW advised Gregg & Gary that Batzner will do on site exterior bldg	phone	vg
308	8/12/08	8:05	Vicki Quint	Old Republic	800-236-3282	Bobby Thompson lost card #4971, deactivate. Assign #1814 24/7	Margaret W.	cluster fly treatment @ all Pinnacles properties on Sat 8/16; we do NOT notify tenants as this is being done on a weekend. Gary said Mark is there now w/sprinkler testing guys; called Mark - hell stop the noise within 5 mins. The sprinkler system is refilling (or reflooding or something like that) and the alarm must sound when that happens.	email	vg
324	8/12/08	11:18	Vicki Quint	WJD/Bridger/CNAC Companies @ Maplewood	262-787-9600	emailed direct to MW: when will windows be repaired? We were hit very hard Sat...imagine having your windows open in a downpour=that is what we have. Problem is getting worse. We need help here.	Margaret W.	MW said we cannot touch. 4:14 UPDATE: VG called Wild Life but must take goose to them; said call Elmbrook Humane Society. Paula G. / Vicki of Elmbrook will pick up. On west side of Ex Dr bldg Facing Xerox. 8/13 10:30 UPDATE: Goose is fine; Wild Life picking up today.	email	vg
326 / 346-3	8/12/08	11:43	Steve Muller	re: Batzner treatment @ Pinnacles Properties this weekend	262-789-2777	annoying alarm noise going off, not sure where it's coming from but maybe from the front door?	Gary Y. / Mark G.	VG took incident over phone, relayed to CO, & CK.	phone	ck
322	8/12/08	2:58	Debbie	HQ @ 200 So. Ex. Dr.		there is a dying good out our window and all the other geese are attacking it. Can you do something with it?		sent to email to call him	Buzz	ck
345	8/12/08	4:08	Monica Klein	RR Donnelley @ 400 So. Ex. Dr.	800-736-1281 x2206	BAIR-868-868-7483 / Cherry-Watfe-4-Need-George@new-262-968-5075 / Paula Elmbrook Humane G.				
3033	8/12/08	3:35	Latika Sams	Intermodal	414-264-1887	reported to VG, she slipped & fell on liquid in station. Went to hosp. is 6 mon. preg. Started contractions. (see Incident reports. N.Drive)	Cathy O			
374	8/12/08	5:31	Justin Dunke	Financial Resource Service	414-416-5082	called because he was locked out, then pulled door & Got in. call Wed. need a better locking system on door	Dean			

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75833	8/12/08	8:06pm	Lateka Sams		414-264-1887	6 1/2 months pregnant, fell @ station, injured back & left leg. Went to hos. Nobody at bus station was helpful. They wouldn't call ambulance. I almost lost my baby.	Cathy O Mark G. / cc to John R.	BUZZ email	ck vg	
7508	8/13/08	7:47	Vicki Quint	Old Republic Risk @ Deer Creek	262-797-3401	please very that Bobby Thompson's card #1814 has 24/7 access.	emailed to Mark w/cc to John 9:56 UPDATE from Mark complete.			
646-2	8/13/08	8:12	Todd	Norlight Pinn II	812-480-1718	asked to talk to Margaret (she's out on business the rest of the week) so wants to talk to Jamie re: bid on bishop's drive.	Jamie M.	left written msg for Jamie to call Todd back	phone	vg
752	8/13/08	9:34	Laura	Crum & Forrester (CORPORATE in New Jersey)	email: laura_kay@crfns.com	Gary will check but he sprayed for insects on 8/5 and thought it was taken care of, hasn't heard anything since then. 1:38 UPDATE: Gary				
757	8/13/08	10:50	Tom	AT&T Sattell	608-774-1724	6/12 months pregnant, fell @ station, injured back & left leg. Went to hos. Nobody at bus station was helpful. They wouldn't call ambulance. I almost lost my baby.	Cathy O Mark G. / cc to John R.	BUZZ email	vg jm ck	
7511	8/13/08	12:25	Rita		414-390-1499	please very that Bobby Thompson's card #1814 has 24/7 access.	emailed to Mark w/cc to John 9:56 UPDATE from Mark complete.			
754A	8/13/08	1:20	RECORDING for Lois Lukas (Sara has off today)	Elevator Emergency @ Midtown Center	414-444-1064	Someone's trying to run a phone line but they don't know where the transformer is.	Joe Dean	phone email	vg jm jm	
7575	8/13/08	1:35	Barry Young	Froedtert @ 400 WP Wells Fargo	414-777-5190	need 4-6 new key fobs and 2-4 new keys, no rush a recorded message identified an elevator emergency at Midtown Center to call tel #.	Vicki G. Dean S. Dean S.	phone email	vg jm jm	
7574	8/13/08	1:45	John Josephitis	Anytime Fitness	414-365-9100	suggest wearing gloves to clean up. wasps nest outside building bulb needs to be changed at Anytime Fitness - call Randy (manager) at 414-365-9100	Kevin N.	called Kevin - he will make sure he can reach it first	phone	jm
754	8/13/08	2:54	Dean	Froedtert @ 400 WP	414-339-5711	office 218 on 2nd floor needs extra vacuuming, picture fell from wall	Chrisy	Im for Paul Killion! sent to email. Update: Kevin reported demolition on 2nd floor, drywall	phone	ck
755	8/13/08	3:15	Dr. Carter employees	Maplewood Vrakas/Blum @ Deer Creek	262-797-0400	seeing smoke near elevator, doesn't smell like smoke	Kevin Mark Dean Joe	sent to emailUpdate: complete 8/14 MG	phone email	ck ck ck
7505	8/13/08	3:51	Liz Dietz	Metavante Cambridge	414-339-5711	spotlight out by her	Dean Joe	divid Dean 12:02am	phone	ck
7546	8/13/08	11:45pm	Willie (Guard)	Metavante Cambridge	262-541-3475	smelled smoke on the 2nd floor, so we called the FD, need someone to come override the air handlers	John Dean Joe	CK sent to John Baltz to take care of and follow up Update: Day porter will go take care of it per JB @ 12:00 replied to Janet Andrews cc MWV>	Buzz email	CK ck
7544	8/14/08	8:46	Jeff Ladwig		414-339-5711	several lights out in office				
754	8/14/08	11:34	Janet Andrews	Portamedic	262-821-3800	Tom Peskie's paper basket wasn't emptied last night, is overflowing now.	MW/Christy			
755	8/14/08	12:15	Hi Tech Sandy	Metavante	262-797-0400	campus pres. And student services are too warm, thermostat isn't working	John Dean	sent to emailUpdate: JP reported a power problem on a circuit board, sent to emailUpdate: done DS 9:28 8/15	phone email	ck ck
756	8/14/08	1:15			414-339-5711	light out in janitor's closet on 2nd floor	John Dean	John said he'll get parts to fix power surge issues 8/15 AM, SOAP issue-VG contacted Jorge @ Regency who said they left note for John earlier this week. John didn't find note. He'll take care of it. 8/15 UPDATE Soap working in ladies rm per Kate.	phone	vg
758	8/14/08	1:35	Kate	Cricket Communications	847-315-9630	there was a power surge which took out the AC; getting warm; when will it be fixed? ALSO is it women's rm soap dispensers not working.	John R. Dean	sent to email	email	ck
755	8/15/08	8:47	Sara	Froedtert @ 400 WP	414-777-0035	2 doors need oiling, into cafeteria by money machine and entrance into Finance	Cathy O	This will be the final test on modifications made at the time of the bldg remodel.	email	vg
759	8/15/08	9:02		Allstate	847-315-9630	Cathy Orenzabot advised Michelle Gagnon to expect technical from Environment Aystems Analysis 8/18. Hell inspect. Unit #3: won't take but 30 mins or so.	John Cathy O	sent to email	phone	ck
758	8/15/08	10:51	Joan Velk	Xerox	262-797-5241	220V outlet newly installed doesn't have power. Storage room needs extra vacuuming due to ceiling tiles being replaced	John Tom Schoback	Tom called Todd first to find out what he wants to convey to Ned Brickman.	phone	vg
752-1	8/15/08	9:36	Todd Merrifield (Regional Mgr)	The Learning Shop	414-659-5568	replaced wants to speak with Ned Brickman re: the protest over the Jets flag.		emailed to Mark (didn't cc. John because he's off for the day @ 1:00) 1:25 UPDATE: Mark called garage door repair people; they'll more than likely arrive after hours so it won't be fixed before the end of the business day.	email	vg
7508	8/15/08	1:08	Liz Dietz	Vrakas/Blum @ Deer Creek	262-797-0400	she was told the garage door is off its track & her people are afraid to park down there-can one of the guys check it out?				
753	8/18/08	8:25	Mark	Oncology Alliance Sattell	414-778-4331 414-390-1499	strong sewer smell in chemo b area. He still is holding onto the key for the 3rd floor vacancy, higher ups didn't come last week to look at it.	Joe Dean	sent to emailUpdate: done JF 10:21am	phone	ck ck
7531	8/18/08	9:22	Rita		262-797-0400	front door handle is broken, can you look at it? toilet water is dark brown, is there something going on w/ the water pipes? Can we drink it in coffee	Mark G/ cc JR	sent to email	email	ck
75808	8/18/08	9:28	Liz Dietz	Vrakas/Blum @ Deer Creek						

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323	8/18/08	10:40	Harriet	Glenpoint OB/GYN	light out in exam room 7	Joe	sent to emailUpdate: done. IR 11:15 8-19	phone	ck	
376	8/18/08	11:10	Ward	Metavante		lights out in office 2009 on 2nd floor	Dean	sent to emailUpdate: Dean couldn't find trouble, lights are on! Sent message to Ward @metavante. 12:45pm ck	phone	ck
334	8/18/08	11:43	Linda Weitzer	Center for Behavioral Medicine		Suite 128 light in file room burned out	Kevin	sent to emailUpdate: done 8-18 4:40pmKN	email	ck
315	8/18/08	11:55	Ryan Russell	Cricket Communications	847-315-9529	need basement room opened to view space for upcoming training needs.	John R.	VG emailed to Joe / CK took msg. 8/19 10:46 UPDATE: Joe says complete	email	vg
323	8/18/08	1:08	Vicki	Lung Center of Milwaukee (Dr. Brown's office)	414-964-4450	needs grey fab replaced ASAP; just doesn't work anymore.	Joe R.	called Jorge @ Regency; he'll remind his staff to only throw away boxes w/ TRASH stickers. ALSO will tell them to vacuum entire office.	phone	ck / vg
325	8/18/08	1:21	Joan Veltk	Xerox @ Deer Creek (basement level of office)		wants to clarify what boxes janitors can throw away: she'll mark boxes w/ TRASH sticker OR put LARGE boxes in hallway (she works w/computer components & doesn't want them thrown away by mistake). ALSO still haven't vacuumed real reft corner of office.	Vicki G.	VG emailed to Joe / CK took msg. 8/19 10:46 UPDATE: Joe says complete	phone	vg
3808	8/18/08	1:50	Vicki Quint	Old Republic Risk @ Deer Creek	262-797-3401	assign new employee Erin Morrison key # 1854 please. She started today.	Mark G. / cc to John R.	emailed to Mark cc to John 2:01 UPDATE: John emailed it's done.	email	vg
3508	8/18/08	3:25	Val Rykowski	Old Republic		has asked if the jumbo paint buckets will be removed in one of the closets	Mark	sent to email	email	ck
3208	8/18/08	3:34	Vicki Quint	Old Republic	262-797-3401	deactivate #4078 Shawn McCaigie no longer employee quit over phone so didn't turn in card. Please do asap IBC is putting in cables today for new suite, need access	Mark	sent to emailUpdate: complete 9:12am 8-19 MG	email	ck
372	8/19/08	8:15	Debbie	HQ	262-789-2777	IBC: putting in cables today for new suite, need access 2nd floor phone room right away	Gary	will go open it	phone	ck
36	8/19/08	9:40	Brian Nash	Amtrust	414-587-6982	3rd floor, needs access to phone room, suddenly have no internet or phone service	Gary	will be there in 20 min. Told Brian. sent to email	phone	ck
376	8/19/08	10:09	Lehisa	Metavante		squeaky door by cube 1101.	Dean	will go get them out now.	phone	ck
3208	8/19/08	10:11	Liz Dietz	Vrakas/Bilum @ Deer Creek	262-797-0400	Cathy the cleaner dropped her keys down elevator shaft.	John	sent to email to let me or her knowUpdate: Done. JR 11:15 8-19	phone	ck
323	8/19/08	10:48	Hamet	Glenpoint OB/GYN	414-961-7444	light out still in exam room, ETA?	Joe	sent to emailUpdate: will fit per Kevin, CK called Mara. To let us know, so we can pad elevator.	phone	ck
34	8/19/08	10:50	Mara	Johnson Direct	262-782-2750	3rd floor, needs access to phone room, suddenly have no internet or phone service	Kevin	sent to email	email	ck
34	8/19/08	11:00	Kim Martin	Healthcare Recoveries		suite 150 has a light out in office	Gary	sent to emailUpdate: GY done, 2:42 pm thinks A/C RTU leaking, will talk to MWUpdate: CK called Linda, A/C working fine, they think sprinkler systems leaking. About 7 leaks throughout office, 2 in front seated. Overhang separated from bldg, clients notice & report, leaks on them when raining.	email	ck
32	8/19/08	11:28	Carly Gayre	Pinstripes	262-439-1100	left toilet in the women's bathroom is leaking at the top of the pipes when flushed		called Dean. He'll call Ken back.	phone	ck
113	8/19/08	11:30	Linda	HSBC	414-365-8899	roof leaking in suite, tiles are spalling. Overhang in front is loose.	Kevin	phone	vg	
6	8/19/08	3:05	Ken	Metavante	414-815-2424	wants Dean to call him back re: elevator guys who are on site now.	Dean S.	called Dean. He'll call Ken back.	phone	vg
376	8/19/08	4:00	Ward	Metavante		cube 2038 and several others complaining it's too cold. Guy said he'd duct tape shut the vent. Ward advised to check temp set 72-75 or redirect vent to keep him happy	Dean	sent to email 8-20 am	phone	ck
323	8/19/08	3:45	Mark Golata	Oncology/ Alliance		delete Linda Weitzer & add Jackie Mulinik on key fob report. Delete Mike Karosik	Joe	sent to email	email	ck
322	8/20/08	7:07	Pam Halverson	Crum & Forster Central Claims	no tel @ given in email	still issues w/flies in men's bathroom 2nd fl east side of building. Following up on conversation Dave Armstrong had w/Gary re: exterminator coming out.	Gary Y.	sent email to Gary Update: Batzner sprayed w/ chemicals and G filled drain with soap & water.	email	vg
708	8/20/08	8:01	Edwina Bednar	Old Republic Surety @ Deer Creek	262-797-2640	change access card #05500 from HR Spare to Ashley Trickey w/ same access	Mark G. / cc to John R.	emailed Mark w/c to John 8:12 oops! Forgot Mark off today. 9:13 UPDATE: John completed.	email	vg
702	8/20/08	8:46	Dick Pankratz	IFS	262-317-7448	back door is sticking and needs adjustment, sometimes doesn't close completely	Gary	sent to emailUpdate: done working good, GY 3:22pm	email	ck
322	8/20/08	9:33	Pam Halverson	Crum & Forster Central Claims		Thank you for prompt response. Batzner poured chemicals down drain for fruit flies. Also a strong odor. Sev. People reported this too. How will we handle?	Gary	sent to email to update all of us. Update: Batzner sprayed w/ chemicals and G filled drain with soap & water.	email	ck
356	8/20/08	9:46	LeRisa	Metavante		1st floor light out in freezer (cafeteria)	Dan	sent to emailUpdate: done 10:22	email	ck
371	8/20/08	1:12	Julie Payne	DDN 800 WP		Carol requesting lights be dimmed down at girls' desk who gets frequent migraines	Dean S.	emailed to Dean	email	vg
374	8/20/08	3:20	Carol	Froedtert @ 200 WP		needs "spare" access card #100744 to include 440 bldg so contractor can access both 400 & 440 bldgs after hours	Dean	sent to email	phone	ck
385	8/20/08	3:45	Beth Berger	Xerox @ 400 So Ex Dr	262-797-5366	TONIGHT ONLY.	Vicki G.	Contractor will return key tomorrow morning to Beth but she'll keep card this way until she decides it's not necessary anymore.	phone	vg

Prop.#	Date	Time	Tenant Name	Tenant Company	Telephone #	Issue	Dispatched	Comments	Via e-mail	Initials
385	8/20/08	4:00	Kate Rita	Cricket Communications Stanley Security	847-315-9530 800-704-7608	1st day in new office. Windows are really dirty, when is it scheduled. haven't received the test signal for the night	Christy ?	MW talked to JR, a sprinkler went haywire and sprayed their windows. MW to have Ace Windows out today or tomorrow. Replied to Kathy. CK	phone BUZZ	ck ck
136	8/21/08	12:29am							phone	ck
372	8/21/08	8:10	Christy	Pinstripe		Joyce Krausert's office locked somehow. Can you unlock? Gary Carpets are soiled from renovation process. Building paying for it? Their main entrance is soiled & normal soiling from traffic	MW/Christy	MW sent email to John Baltz to schedule carpet cleaning on separate invoice. Joe called Nortlight (262-792-9700). Servers went down last night; lost AC & computers, they have doors open to cool down room. 10:42 UPDATE: Joe spoke w/ Sherry of CPS, doors closed now. Joe thinks ok with Nortlight. If a prob, they'll prop doors open. Will go there soonUpdate: Grunau called. sent to blackberry	email	ck
384	8/21/08	10:08	Janet Andrews	Portameric		they're scheduled to have meeting in hr level lunchroom @ 10:4. Nortlight has a server room off the lunchroom, the doors are wide open & noise is LOUD. Can anything be done? Suite 240 1/2 is way too warm, no alc	Joe R. Karin Dean	phone phone	vg ck ck	
346	8/21/08	9:32	Don Campbell	QPS @ Penn II Cambridge Metavante	262-521-3800 262-754-9000 262-641-3467 414-815-2424	same noise is back from last week, ceiling dead duck outside of south window facing water, please remove	Mark	sent to emailUpdate: MG removed	phone	ck
344	8/21/08	10:43	Kent			2 cars parked in front of Recycle containers, can't dump overhead lights out in Finance Dept. Tina's area change bulb in fluorescent light located in main lobby	Dean JBFacilities Dean	will try again tomorrow Sent to email Sent via Internet/JPdate: done 8:25 divd Dean 11:28am	phone email	ck ck
376	8/21/08	12:20	Kate	Cricket Communications		the door isn't secure at 401 send Metavante w/o. to replace/repair front door locks at 401 WP	Christy Dean	sent to meavante sent to email Done: 2:40 DS	person phone	ck ck
377	8/22/08	9:00	Waste Management	Froedtert	414-777-0035 262-898-7500 262-923-6953	door squeaky by receptionist, cube 1101 kitchen faucet leaking, 2 ceiling tiles need securing in Gary Hies' office & Lora Walberts office. Are cards #1968 & #1970 24/7 or 6/6/7?	Mark G./ John Mark G. Gary Y. Mark G. / cc to John R. John R. Karin N.	sent to email sent to email sent to email email to Gary, 1:05 UPDATE repaired emailed to Kevin/Update: KN still working on issue, 4:00PM JM	email email email email email email	ck ck vg
395	8/22/08	9:51	Ruth	Boeke Financial Group Racine Security Services			Calab	sent email to check for us. Cathy called Capitol Automation to adjust Tom S. / Vicki G. Tom verified Vicki returned Rony's call that increase occurs Nov 1st.	email	vg
398	8/22/08	11:49	Sharon Sloan					Jamie M.	phone	ck
376	8/24/08	11:25	Andy					Cathy O	question directed to CO; CO to respond.	ck
376	8/25/08	8:00	Dean	CBRE TECH Metavante	262-797-3401 262-797-3401 262-780-7309	3rd fl kitchen faucet dripping 2 broken door handles in Suite 150 office temp is over 81 degrees	Gary Y.	emailed to Gary 2:19 UPDATE from Gary done	email	vg
376	8/25/08	8:28	Gretchen							vg
388	8/25/08	8:00	Vicki Quint	Old Republic	813-286-8100	when do monthly charges @ Brookfield Commons increase? please further explain sweep entrance way and police grounds	Tom S. / Vicki G.	sent to email Update: MG to look at Tues. w/ John to determine	email	ck
388	8/25/08	10:15	Vicki Quint	Old Republic			Jamie M.	Jamie returned Rony's call.	phone	ck
382	8/25/08	11:02	Kathy Black	OSI @ 200 So. Ex. Dr.			Cathy O	question directed to CO; CO to respond.	email	vg
380	8/25/08	11:03	Vicki Quint	Old Republic Risk @ Deer Creek Trover Solutions @ Maplewood	262-797-3401 262-207-6768	3rd fl kitchen faucet dripping 2 broken door handles in Suite 150 office temp is over 81 degrees	Gary Y.	emailed to Gary 2:19 UPDATE from Gary done	email	vg
384	8/25/08	11:22	Carol Lambeseder							vg
3409	8/25/08	11:48	Anna Miller	Alistate	608-798-5601		Mark	sent to email Update: MG to look at Tues. w/ John to determine	email	ck
3409	8/25/08	11:48	Anna Miller	Ideal Image (corporate)	813-286-8100	when do monthly charges @ RiverPoint increase? please further explain sweep entrance way and police grounds	Gary	sent to email	email	ck
3409	8/25/08	11:55	Rony	Ideal Image (corporate)	813-286-8100	when do monthly charges @ Brookfield Commons increase? please further explain sweep entrance way and police grounds	Gary	sent to email	email	ck
3409	8/25/08	11:55	Rony	Alistate	608-798-5601		Gary	sent to email	email	ck
372	8/25/08	1:56	Alourna Goldberg	OSI @ 200 So. Ex. Dr.	262-780-7309	Kathy Black's tel doesn't open door but card works fine everywhere else. # 262-780-7309 Also works if you're leaving 3rd floor Can Mark call her regarding 2 leaking faucets? Can washers be put in to work well enough for 1 1/2 yrs until remodel?	Mark	sent to email Update: MG to look at Tues. w/ John to determine	email	vg
388	8/25/08	3:29	Vicki Quint	Old Republic	262-789-2777	handicap button on main door isn't working. & Suite G on 2nd floor lock isn't working at all	Gary	sent to email	email	ck
372	8/26/08	8:00	Debbie Krajewski	HQ	262-789-2777	Air Maintenance needs roof door opened on 8:28 to clean vents for the cafeteria	Gary	sent to email	email	ck
375	8/26/08	8:00	Sara Polivka	Froedtert	262-789-2777	2nd floor mens room has soap dispenser that's broken	Gary	sent to email	email	ck
372	8/26/08	9:30	Paula Schwulst	HQ			Gary	sent to email	email	ck
323	8/26/08	1:00	Rob	Letter carrier			Gary	sent to email	email	ck
323	8/26/08	11:30	Kate Barb	Cricket Communications HQ	262-814-2633	haven't had any cleaning service since moved in, trash is piling up. Can day porter come? No one has extra keys 7's on new 2nd floor expansion area locks, etc	John/Christy Gary	sent to email make sure day porter goes there & is also serviced regularly. Update: Jorge is sending day porter over there now, no keys available per john for entry after hours. He doesn't even have one. Jorge will have them go daily too. CK sent to email to call her will call Otis immediately; 1:11 UPDATE: actually he called Braun Thyssenkrupp Elevator (current contract) they'll be there within 30mins.	phone phone	ck ck
323	8/26/08	1:15	Mark	Oncology Alliance	414-507-0092	wants to know about elevator, who put OUT OF SERVICE sign up, what to tell chemo patient who uses cane needs to us elevator for therapy, can not use stairs.	Joe	Joe will call Mark, 8/27 8:30 UPDATE: Elevator fixed for now, need to replace bad starter relay, awaiting part; will replace 8/27 or 8/27. MW says we won't send out a tenant memo unless it goes down again.	phone	vg

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385	8/26/08	1:25	Karen	Kemper @ 400 So. Ex. Dr.	262-792-6334 cell 414-510-6064	3rd fladies room toilet continuously flushing	John R.	enrouted John	vg	vg
334	8/28/08	3:20	Time Warner	Suite 260		needs to disconnected service. Please open phone room.	Kevin	Won't be able to today, will call Time Warner tech	phone	ck
372	8/28/08	3:21	Jeremy Bellin	Sedgwick	262-785-8770	getting pretty warm, 80 degrees. Clients in tomorrow & Thrs. Please cool off	Gary	sent to email, told Jeremy sent email to Gregg 8:55 UPDATE: they were doing fire sprinkler testing this morning and believe that to be the cause, he spoke whenant.	email	ck
336	8/28/08	8:04	Jeff	JB Investment @ Pinn I	262-439-2100	odor from sink in suite	Gregg L.	emailed to John. 8/28 9:28 UPDATE: John will meet Bill Moriarity in lobby of their bldg @ 1:30.	phone	vg
7508	8/28/08	10:03	Vicki Quint	Old Republic Risk @ Deer Creek	262-797-3401	msg for John. Bill Moriarity will take the deer & sleigh, he has pick up. wants to pick up Fri 8/29, when can he meet you?	John R.	vg		
7510	8/26/08	11:46	Dan	Central 1 security	800-933-4762	supervisory fire panel trouble signal	Doug	BUZZ		
7530	8/27/08	3:27	Dan	Central 1 security	800-933-4762	supervisory fire panel trouble signal	Doug	BUZZ		
7550	8/27/08	4:26	Dan	Central 1 security	800-933-4762	supervisory fire panel trouble signal	Doug	BUZZ		
7550	8/27/08	9:40	Dan	Old Republic	800-933-4762	supervisory fire panel trouble signal	Doug	phone		
7508	8/27/08	8:39	Vicki	Old Republic	replaced by plumber	will complete on 9-2-08 informed VQ	Mark/John	vg	ck	
7512	8/27/08	9:59	Vicki	Old Republic	one large trash bin for 4th floor MIS dept.	Mark	email	ck		
7512	8/27/08	1:40	Carly Gayre	Prinsipe	toilet leaking, far left stall women's room.	Gary	email	ck		
7512	8/27/08	1:35	Jeremy Bellin	Sedgwick	really hot again in there	gay	email	ck		
7508	8/27/08	2:20	Edwina Bednar	Old Republic	deactivate cards #16682, 17431 for Alan Pavlic, assign #01924 to him	Mark/John	sent to email FOLLOW UP: sent email to Mark/John again - the guys were in training 8/27 afternoon. 8:37 Mark responded that it's been	email	ck	
7508	8/27/08	2:23	Edwina Bednar	Old Republic	need 4 Access 1 cards and 4 Access 3 cards asap 8/28	Mark/John				
7508	8/27/08	2:43	Liz Dietz	Vrakas/Blum @ Deer Creek	8:15 FOLLOW UP: has theirs been completed?	Mark/John				
7509	8/27/08	4:24	Anna Miller	Allstate	light out in reception	Cathy O				
7509	8/27/08	6:31	Shirley	Central Security	kitchen faucet needs repair; entire faucet fell off - water shooting into air & drenched employee	Doug A.				
7508	8/28/08	6:36	Beneficent Fowlkes (msg doesn't indicate where she's from)	Greyhound station Susan (CV/S drug store)	**FROM BUZZ** FOLLOW UP TO 8/27 issue @ Allstate: Sebastian or John Baizer	Cathy O				
7521	8/28/08	7:08		CVS @ RiverPoint	**FROM BUZZ** Please call Vicki Sebastian or John Baizer	Vicki G.				
7521	8/28/08	7:24	Dina Sebastian	re: Froedtert	**FROM BUZZ** FOLLOW UP TO 8/27 issue @ Allstate: sending plumber now to repair kitchen faucet	Margaret W.				
7509	8/28/08	7:27	Sue	of Sauk Plains Plumbing	608-798-5601	Cathy O				
7542	8/28/08	8:28	Denise	Wells Fargo @ 200 WP	414-973-6768	Dean S.				
7535	8/28/08	8:38	Karen	Kemper @ 400 So. Ex. Dr.	2nd fl vents blowing TOO COLD especially on north side;					
7535	8/28/08	9:11	Sara Politka	Froedtert @ 400 WP	262-792-6334	south side probably keeps warmer because of sun overhead line out in PFS 1st fl Laura Finley's cube	John R.			
7508	8/28/08	10:17	Vicki Quint	Old Republic Risk @ Deer Creek	414-383-3961	Change #4061 from Carrie Pegelow to SPARE. She has terminated	Dean S.			
7508	8/28/08	10:31	Jackie (?)	Travelers @ Deer Creek	401-770-4997	2nd fl men's urinal plugged	Mark G. / cc to			
7533	8/28/08	11:24	Mark	Oncology Alliance	262-797-3401	wants to confirm that front doors and elevator are locked for Monday (holiday)	John R.			
7533	8/28/08	12:29	Edwina Bednar	Old Republic @ Deer Creek	262-797-5630	please change card #5743 from HR Spare to Sheila Biller	Mark G. / cc to			
7532	8/28/08	1:56	Walter	Sedgwick	414-778-4331	Applegate; keep access as is.	John R.			
7533	8/28/08	1:54	Mark	Oncology Alliance	414-778-4331	they're having problems with opening & closing curtains.	Gary Y.			
7533	8/28/08	3:27	Jason of Central 1	re: 211 W. Wisconsin	414-778-4331	please change card #23963 from HR Spare to Carol Ezel	Joe			
7533	8/28/08	2:46	Mark Golata	Oncology Alliance	414-778-4331	need new key fob for new hire ASAP Mary Davidson. PLEASE LEAVE @ FRONT RECEPTION DESK. Use "standard access".	Joe			
7535	8/29/08	6:32	Jenny	Bader Rutter @ Pinn III	414-778-4331	another fire panel alarm	Joe			
7535	8/29/08	6:32			**we rec'd fax from BUZZ 8/29 but this call came in @ 12:24 yesterday," locked out of office (335): do you have spare keys?	Doug A.				
347	8/29/08				x590	Gary took care of it.	Gary Y.		vg	

Prop.#	Date	Time	Tenant Name	Tenant Company	Telephone #	Issue	Dispatched	Comments	Via e-mail	Initials
347	8/29/08	6:32	Jerry Walker	of Tax Air Freight (delivery company)		**we rec'd fax from FROM BUZZ 8/29 but this call came in @ 12:24 yesterday** he's at bldg w/delivery but can't find anyone to accept it.		Gary took care of it.	phone	vg
NA	8/29/08	6:24	John Pszonak	of Berghammer		no tel # given		made cc of fax & put on MW's chair. Left vrn for John that MW out until 11AM today.	phone	vg
346	8/29/08	8:15	Paula	of Stanley Security		**FROM BUZZ** wants Margaret to call him		Shelia seen their maint. guy over and will call the alarm co. called Joe; he says we don't do that tenant anymore; VG called AGAIN to tell them to change records to call OGDEN and not CB.	phone	vg
	8/29/08	9:45	Edwina Bednar	Old Republic @ Deer Creek		fire alarm @ Fuddruckers, fire dept dispatched.		DDP says our ans serv knows to tell security co that we don't have that property anymore.	phone	vg
	8/29/08	9:45	Edwina Bednar	Old Republic @ Deer Creek		there is a cricket sound coming from one fo the elevators. Can you check into it?		Sent to Mark & John. 9:47 UPDATE: they know about it but everyone we go in there we can't find him. Edwina says the noise has been constant all week.	phone	vg
	8/29/08	8:13	Ron Scan	Sloan & Associates @ Maplewood		not complaining but offering observation: garbage is piled up around and ON dumpster which is being ripped apart by animals which this could encourage other animals to come around. If we were looking to lease that bldg, this would turn him off.		Sent email to MW with Ron's observations. until Waste Management strike is over, garbage will be a problem everywhere. 11:35 UPDATE: called Waste Mgmt; they put in request to dispatch pick up today, they'll call 359-1900 when they send someone out. Believes they're picking up on weekend tool. Left vrn for Ron Sloan 11:50AM	phone	vg
	8/29/08	10:19	Karen	PLS Financial		called to say that the whole bldg is outside because the fire alarm is going off. Do we know what's going on?		Kevin said: Joe is working on this w/Butters Fertig. MW called Joe He needs to go to the property & tell tenants to go back to office. MW also tried calling Bob Fiedler (Fiedler Const) to find out what's going on.	phone	vg
	8/29/08	2:30	Gretchen	Metavante		requesting paint cans & tarps in parking lot be removed; been there for awhile now.		He thought they were gone already but will call Boldt Construction & ask that they be removed.	phone	vg
	8/30/08	4:25	Operator 342	Communications support		Burglary alarm zone 1. Main door forced		divid Doug 4:26	BUZZ	ck
	8/30/08	5:11	Rhonda	Pay Day Loan		sewage is coming up at the bathroom		divid Kevin 5:21	BUZZ	ck
	8/31/08	10:13	Kathy	Cup of Java		drain is backing up, need service asap		divid Kevin 10:15am, Pay Day Loan is coming out today to take care of this.	BUZZ	ck
	8/31/08	11:06	Kathy	Cup of Java		please call back again		divid Kevin 11:08	BUZZ	ck